Performance Monitoring

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Performance Monitoring

1 Purpose

This procedure outlines the methods for administering and recording performance monitoring (PM) specific to the Firearms/Toolmarks Discipline (FTD) of the FBI Laboratory. The FTD is composed of personnel from the Firearms/Toolmarks Unit (FTU) and the Scientific & Biometrics Analysis Unit – Toolmark Group (SBAU-TG).

2 SCOPE

This procedure applies to any personnel conducting forensic examinations in the FTD.

3 TESTING AREAS AND FREQUENCY

- A. FTD personnel who perform laboratory activities and/or handle evidence will complete a minimum of one of the following PM methods per calendar year in the area(s) they are qualified and authorized to perform work:
 - Proficiency test (PT)
 - Intralaboratory comparison
 - Interlaboratory comparison
 - Observation-based
- B. The following FTD components/parameters, listed on the scope of accreditation, will be monitored and have been approved for use:

Component/Parameter	Test Description
Distance Determination	Gunshot residue distance determination
Physical Comparison	Firearms
Physical Comparison	Toolmarks
Serial Number Restoration	Serial number restoration

- C. The following FTD components/parameters are not offered by an approved test provider; however, PM activities may be conducted as necessary to ensure the inclusion of a representative sample of the components/parameters and equipment/technologies listed on the scope of accreditation are tested.
 - Field Sampling
 - Function Evaluation
 - Individual Characteristics Database
 - Qualitative Determination
 - Trajectory Determination

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- D. FTD Examiners will participate in external proficiency testing if the test(s) meets the requirements of the <u>Quality Assurance Manual</u> and the discipline. If an acceptable external test is not available, another PM method will be utilized.
- E. External proficiency tests may be utilized as a performance monitoring method for FTD Physical Scientists/Non-Examiners; however, other PM methods can be utilized.

4 DOCUMENTATION AND RECORDS

- A. PM methods will be administered and distributed using the laboratory information management system (LIMS), as applicable.
 - 1. Each respective FTD component Proficiency Test Representative (PTR) will ensure that PM information is entered into the LIMS.
- B. Each PM participant will be responsible for completing the appropriate examination and/or administrative records for the assigned test to the same extent performed in routine casework.
 - An Examiner will complete a combined Technical and Administrative Review of the records generated by a PM participant not authorized to issue a Laboratory Report.
- C. When applicable, all sample packets will be sealed and returned to the appropriate storage area when completed.
- D. PM records, to include completed external data forms, should be returned to the PTR.
 - 1. Records will be submitted to the PTR one week prior to any manufacturer due dates or as described by the PTR in advance.
 - 2. If applicable, the completed PM results will be submitted to the external test provider.

5 Performance Monitoring Evaluation

The PTR will retain test samples through the evaluation of a PM and, when applicable, the resolution of any non-conformity(ies) associated with that PM.

5.1 Performance Monitoring Tests

A. After the PM records are submitted to the PTR, the PM records will be evaluated by the appropriate UC and/or FTD Technical Leader (TL) for an inconsistent or a non-consensus result, the PM results will be made available to the PM participant

5.2 External Proficiency Tests

A. Upon receipt of the individual reports, the PTR and affected Unit Chief(s) and/or FTD TL will conduct a further assessment and evaluation of the PT results. If it is determined the PT results are 'satisfactory,' the evaluation will be recorded in the LIMS. If an inconsistency or non-consensus result is noted, the PTR will follow the procedures in section 10.2.5 of the Quality Assurance Manual.

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6 INTERLABORATORY AND INTRALABORATORY COMPARISONS

- A. If an interlaboratory or intralaboratory comparison will utilize a retained external proficiency test sample, it must not have been previously assigned to a proficiency test participant.
 - 1. The PTR will follow the appropriate procedures outlined in section 10.2 of the Quality Assurance Manual.
- B. The PTR will ensure <u>Performance Monitoring Other Than Proficiency Testing (7-290a-c)</u> forms are completed. These forms will be completed and included in each test packet to fulfill the requirements for test preparation and ensure the necessary information is recorded.

7 REFERENCES

Quick Reference Guide - Managing Proficiency Tests in FA 6.4.21.pdf

Quick Reference Guide - Proficiency Test Checklists 6.4.21.pdf

Quick Reference Guide - Performing Proficiency Tests in FA 6.4.21.pdf

8 REVISION HISTORY

Revision	Issue Date	Changes
00	2/18/2022	Drafted with new template requirements. Merged sections from FTD-109-08. Expanded performance monitoring requirements and plan.